



## **Documentation for Galaxia (Galactic Journeys' AI Chatbot)**

Welcome to the Galactic Journeys AI Chatbot documentation. Our chatbot is trained with Dialogflow and runs with Dialogflow to answer specific questions related to Galactic Journeys, such as space travel, destinations, bookings, and other related inquiries. Dialogflow allows our chatbot to understand natural language inputs and provide accurate and context-aware responses.

In addition to Dialogflow, our chatbot also incorporates the power of OpenAI GPT to answer other generic questions that may not pertain directly to Galactic Journeys. GPT enables the chatbot to have a broader knowledge base and handle a wide range of topics beyond space travel (this is powered based on the data OpenAI trained GPT on).

By combining the capabilities of Dialogflow and OpenAI GPT, our chatbot aims to provide comprehensive and helpful information to assist you on your journey through the galaxy. Whether you have specific questions about Galactic Journeys or more general inquiries, our chatbot is here to assist you. Simply input your query, and our AI-powered chatbot will do its best to provide you with the most relevant and informative response.

In the next few pages, we have included the inquiries we have specifically trained our model on, which will provide a satisfactory answer:

**StayUpToDateIntent:**

**Trigger:** "How can I stay up to date with Galactic Journeys?"

**Description:** This intent is triggered when the user asks how to stay up to date with Galactic Journeys.

**Response:** The chatbot guides the user on how to stay informed about Galactic Journeys by visiting their official website or following their social media channels.

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**BookingPlanIntent:**

**Trigger:** "How do I book my plan?"

**Description:** This intent is triggered when the user asks how to book a space travel plan with Galactic Journeys.

**Response:** The chatbot provides instructions on booking a space travel plan on Galactic Journeys, and provides the booking form hosted on the website in order to do so.

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**ReturnToEarthIntent:**

**Trigger:** "How do we get back to Earth?"

**Description:** This intent is triggered when the user asks how to return to Earth after the space travel experience.

**Response:** The chatbot explains that Galactic Journeys ensures the safe return of passengers to Earth and provides information that specific details will be provided by the company before the trip.

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**GoToSpaceIntent:**

**Trigger:** "How do we go to space?"

**Description:** This intent is triggered when the user asks how to go to space with Galactic Journeys.

**Response:** The chatbot informs the user that to go to space with Galactic Journeys, they need to book a space travel plan with the company and mentions that Galactic Journeys handles all the logistics and arrangements.

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**AuthenticityIntent:**

**Trigger:** "Is Galactic Journeys a real space tourism company?"

**Description:** This intent is triggered when the user asks if Galactic Journeys is a real space tourism company.

**Response:** The chatbot clarifies that Galactic Journeys is a fictional space tourism company created for the purpose of this project.

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**SocialMediaPresenceIntent:**

**Trigger:** "Social media presence"

**Description:** This intent is triggered when the user asks about the social media presence of Galactic Journeys.

**Response:** The chatbot mentions that Galactic Journeys has a hypothetical social media presence on platforms like Twitter, Facebook, and Instagram.

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**SourcesCitedIntent:**

**Trigger:** "Sources and works cited for the images and applications"

**Description:** This intent is triggered when the user asks about sources and works cited for the images and applications associated with Galactic Journeys.

**Response:** The chatbot sends a link to the Source Cited page within the website.

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**EmergencyResponseIntent:**

**Trigger:** "What happens if there is an emergency during the trip?"

**Description:** This intent is triggered when the user asks what happens in case of an emergency during the trip.

**Response:** The chatbot assures the user that Galactic Journeys has emergency protocols in place, and trained staff and crew will handle emergencies according to established procedures to ensure passenger safety.

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**GalacticJourneysOverviewIntent:**

**Trigger:** "What is Galactic Journeys?"

**Description:** This intent is triggered when the user asks for an overview of Galactic Journeys.

**Response:** The chatbot provides a brief overview, describing Galactic Journeys as a fictional space tourism company offering individuals the opportunity to travel to space and experience

spaceflight.

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**ContactInformationIntent:**

**Trigger:** "What is your email?"

**Description:** This intent is triggered when the user asks for contact information, such as an email address.

**Response:** The chatbot explains that it does not have an email address and suggests visiting the fictional company's website or contacting their customer support for inquiries or assistance.

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**TrainingProvidedIntent:**

**Trigger:** "What kind of training is provided before the trip?"

**Description:** This intent is triggered when the user asks about the training provided before the trip.

**Response:** The chatbot explains that Galactic Journeys provides comprehensive training to passengers, including safety protocols, spacecraft operations, and experiencing microgravity.

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**VehiclesUsedIntent:**

**Trigger:** "What kind of vehicles are used for space travel with Galactic Journeys?"

**Description:** This intent is triggered when the user asks about the vehicles used for space travel with Galactic Journeys.

**Response:** The chatbot explains that Galactic Journeys utilizes advanced spacecraft designed specifically for space tourism purposes.

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**BookingOptionsIntent:**

**Trigger:** "What options are there to book?"

**Description:** This intent is triggered when the user asks about the options available to book a space travel plan.

**Response:** The chatbot provides information about the various booking plans offered by Galactic Journeys.

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**MostExpensivePlanIntent:**

**Trigger:** "What's the most expensive plan?"

**Description:** This intent is triggered when the user asks about the most expensive plan offered by Galactic Journeys.

**Response:** The chatbot can provide information about the most expensive plan available.

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**MostAffordablePlanIntent:**

**Trigger:** "What's the most affordable plan?"

**Description:** This intent is triggered when the user asks about the most affordable plan offered by Galactic Journeys.

**Response:** The chatbot can provide information about the most affordable plan available.

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**PhysicalLocationIntent:**

**Trigger:** "Where is your physical location?"

**Description:** This intent is triggered when the user asks about the physical location of Galactic Journeys.

**Response:** The chatbot can provide a fictional address or location for Galactic Journeys.

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#### **PlanOfWorkLogIntent:**

**Trigger:** "Where's the Plan of Work log?"

**Description:** This intent is triggered when the user asks about the Plan of Work log.

**Response:** The chatbot provides the page link to our Webmaster project's Student Copyright Checklist and Plan of Work log.

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#### **MostValuablePlanIntent:**

**Trigger:** "Which plan do you think offers the most value?"

**Description:** This intent is triggered when the user asks about the plan that offers the most value.

**Response:** The chatbot can provide information or suggest exploring the available plans.

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#### **TeamInformationIntent:**

**Trigger:** "Who is the team?"

**Description:** This intent is triggered when the user asks about the team behind Galactic Journeys.

**Response:** The chatbot can provide fictional information about the team or direct the user to the Galactic Journeys website for

more details.

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Please use the provided triggers to interact with the chatbot and explore the functionalities of Galaxia AI in our TSA Galactic Journeys Webmaster project. As mentioned above, with the underlying OpenAI GPT integration, our chatbot has the ability to answer many general inquiries of world events up to September 2021 (GPT training data cutoff).